



Teenage Engineering Pocket Operators Warranty

After purchasing any of the Teenage Engineering **Pocket Operator (PO)** range – there is an initial **1 year** warranty period from **Sound Technology** for faulty* product(s). Please ensure you keep all of the packaging during this period.

Thereafter, the unit(s) will require servicing or replacement via **Sound Technology**.

If there is a fault* with your **PO**, within 30 days of purchase, then please follow the procedure below.

1. Email **Turntable Training Wax (TTW)** t-t-w@outlook.com
2. Provide us with the following information
 - a. The fault details.
 - b. Order number
 - c. Serial Number of the unit(s)
 - d. Full address
 - e. Phone number
 - f. PayPal address used for receipt of refund(s)
3. Return the unit(s) to the address **TTW** provide you with and email a screenshot of your postage/tracking receipt.
4. **TTW** will refund the postage amount to your PayPal address.
5. **TTW** will send a replacement to the address you have provided on receipt of the faulty product(s).

** A fault is when there are operational issues due to non-performance of the PO. A fault is not physical damage to the PO, unless the physical damage was present immediately after the unit was removed from it's packaging. Please inform TTW within 7 days of delivery.*