



Numark

inMusic

Numark Scratch Mixer Warranty

After purchase of the **Numark Scratch** – there is an initial **30-day** warranty period from **inMusic** for faulty product(s). Please ensure you keep all of the packaging during this period.

Thereafter, the unit(s) will require servicing via **inMusic**.

If there is a fault with your **Numark Scratch**, within 30 days of purchase, then please follow the procedure below.

1. Email **Turntable Training Wax (TTW)** t-t-w@outlook.com
2. Provide us with the following information
 - a. The fault details.
 - b. Order number
 - c. Serial Number of the unit(s)
 - d. Full address
 - e. Phone number
3. We will then organise collection of the product(s) from the provided address. The unit will be returned to **inMusic** UK Service Support.
4. Inform **TTW** that the product has been collected.
5. **TTW** will then send replacement(s) out.

Important

Ensure that all the packaging is intact – as delivered. You will receive an address label that requires printing out and attached to your package.

Once the collection has been confirmed, **TTW** can re-issue a replacement.